



Kentucky River Foothills Development Council, Inc. (KRFDC) is committed to serving persons with disabilities. We back the commitment by providing our Foothills Express transportation services in such a way that make public transportation both easy and pleasant for those persons with or without disabilities.

KRFDC and Foothills Express will make reasonable modifications/accommodations to its operating policies, practices, and procedures to ensure program accessibility. The nature of an individual's disability will not preclude KRFDC from providing full access to its services, including Foothills Express.

Some exclusions may apply. These exclusions include when the modification and/or accommodation would:

- Cause a direct threat to the health and/or safety of others
- Result in a fundamental alteration of the service
- Is not actually necessary for the individual with the disability to access the service
- Results in an undue financial and/or administrative burden for KRFDC and/or Foothills Express

If you would like to request a reasonable modification prior to utilizing the Foothills Express service, you may do so by contacting Tyra Harbut, Transportation Operations Manager at (859) 624-2046, ext. 1112, or by email at tharbut@foothillscap.org.

You should provide the following:

- Name
- Contact Information (Phone number, email address, mailing address)
- Service and/or location
- Specific details of the modification/accommodation request
- Reasonable Modification Form (on the following page)

Reasonable Accommodation Request Form

Name: _____

Date: _____

Phone Number: _____

Email: _____

Mailing Address: _____

Description of Request: _____

Service Used and/or Location: _____

Are you able to ride without this accommodation? _____

Please complete this form to request a reasonable accommodation from Foothills Express, the transportation service of Kentucky River Foothills Development Council, Inc. (KRFDC). Forms should be submitted to KRFDC/Foothills Express at:

Email: tharbut@foothillscap.org

Mail: Foothills Express

ATTN: Tyra Harbut, Operations Manager

309 Spangler Drive Richmond, KY 40475