

# KY River Foothills Development Council, Inc. Foothills Express

## **Inclement Weather Policy:**

While it is never our intention to completely cease operations at any time, Kentucky River Foothills Transportation Department, "Foothills Express", will abide by the following policy and schedule in the event of inclement weather. Inclement weather may include, but is not limited to, snow, ice, severe storms, and other adverse weather situations.

During inclement weather, transportation services offered will be determined on a daily basis by assessing the severity of travel conditions. Information regarding daily service levels will be finalized and disseminated as quickly as possible each severe weather day.

Information regarding the level of service offered by Foothills Express will be provided via the following media sources:

- Local television news stations: WKYT (27), WLEX (18), and WTVQ (36)
- Social Media: [www.Facebook.com/FoothillsExpress](http://www.Facebook.com/FoothillsExpress)

In order to provide the safest manner of transportation available, the following levels of service will be observed: *The levels of service in this policy are governed by the Transportation Director or their designee.*

1. **Full Service**: Full service denotes no changes to regularly scheduled services. There may or may not be a television or social media announcement. If no announcement is made, assume that transportation will run on a normal schedule.
2. **Delayed Service**: Delays could range from 1 to 3 hours, depending on weather and road conditions. This level of service will be used to allow for conditions to improve to a level deemed safe for travel. At this level, all trips scheduled before the new start time will be cancelled. If road conditions do not improve to allow for safe passage of vehicles, the level of service will be downgraded to Limited Service (as described below). The only exceptions to this level of service are immediate medical necessities, such as kidney dialysis clients.
3. **Limited Service**: Limited service will coincide with the transportation departments of local school districts. At this level of service, the only transportation that will be provided is that for immediate medical necessities, primarily kidney dialysis clients only. Other trips will be evaluated on a case-by-case basis. Riders will not be transported if the road conditions are deemed unsafe by Foothills Express personnel.
4. **Clark Commuters**: Clark Commuters will follow the schedule of Clark County Schools. Any weather-related delay or cancellation will render a cancellation of commuter services.
5. **EKU Big E Transit**: All ECU routes will be based on the ECU Richmond Campus schedule. Information regarding Big E Transit inclement weather delays will be posted on the DoubleMap app and Foothills Express' Facebook page.

Every effort will be made to contact Foothills Express personnel regarding their schedules for any day when inclement weather becomes an issue. Foothills Express will make every attempt to provide the highest level of service to all passengers. However, Foothills Express reserves the right to cancel services if road conditions are deemed too dangerous for safe operation throughout the day. We appreciate your understanding and cooperation with this policy, as we attempt to provide the safest transportation services.

## COUNTY-BY-COUNTY SERVICE BREAKDOWN

### Clark County:

**Early Morning Commuters:** Clark County Commuters will follow the Clark County School District's schedule. Any weather-related delay or cancellation will render a cancellation of commuter services. If the Clark County School District has NOT indicated a cancellation or delay by 6:00 a.m., the commuter route will run as scheduled.

**Express and Seniors:** If the Clark County School District is on 2-hour delay, services will begin at 9:30 a.m. If the county schools close, all services will be cancelled, with the exception of immediate medical necessities (i.e. kidney dialysis).

**Medicaid:** If the Clark County School District is on delay, services will begin at 9:30 a.m. If the county schools close, all services will be cancelled, with the exception of immediate medical necessities (i.e. kidney dialysis).

**Winchester-Clark County Transit:** If the Clark County School District is on 2-hour delay, transit services will begin at 9:30 a.m. If the schools are closed, a final determination will be made by 9:00 a.m. if transit will be operating or not.

### Estill County:

**All Services:** If the Estill County School District is on any delay, services will begin at 9:30 a.m. If the schools are closed, all services will be cancelled, with the exception of immediate medical necessities (i.e. kidney dialysis).

### Madison County:

**EKU Routes:** All ECU routes will be based on the ECU Richmond Campus schedule. Information regarding inclement weather delays will be posted on the DoubleMap app and Foothills Express' Facebook page.

**Express, Connector, Intercity, and Seniors:** If the Madison County School District is on delay, services will begin at:

- 9:00 a.m. –Madison Connector
- 9:30 a.m. – Express Service, Intercity, Seniors

If the schools are closed, all services will be cancelled, with the exception of immediate medical necessities (i.e. kidney dialysis).

**Medicaid:** If the Madison County School District is on delay, services will begin at 9:30 a.m. If the county schools close, all services will be cancelled, with the exception of immediate medical necessities (i.e. kidney dialysis).

**Richmond Transit and Berea Bus Service:** If the Madison County School District is on delay, services will begin at:

- 9:30 a.m. – Richmond Transit Service Bus A
- 10:00 a.m. – Berea Bus Service, Richmond Transit Service Bus B

If the schools are closed, a final determination will be made by 9:00 a.m. if transit systems will be operating or not.

### Powell County:

**All Services:** We will coordinate with the Powell Adult Day Center on Medicaid trips. If the Powell County School District is on 2-hour delay, services will begin at 9:30 a.m. If the schools are closed, no services will be provided, with the exception of immediate medical necessities (i.e. kidney dialysis).