Kentucky River Foothills Development Council, Inc. (KRFDC)

ADA COMPLAINT PROCEDURE and Form

Accommodations are made to serve persons with disabilities in compliance with the Americans with Disabilities Act (ADA) and Section 504. Section 504 of the Rehabilitation Act of 1973 (Section 504), Titles II and III of the Americans with Disabilities Act of 1990 (ADA) and related Federal and State Laws and Regulations provide that no entity shall discriminate against and individual with a disability in connection with the provision of transportation service. This law requires federal aid recipients and other government entities to take affirmative steps to reasonably accommodate the disabled and ensure that their needs are equitably represented.

Kentucky River Foothills Development Council, Inc. endeavors to ensure that its facilities, programs and services are available to those with disabilities in accordance with the Americans with Disabilities Act (ADA). If you feel that your ADA protection has been violated, you may file a complaint with KRFDC’s ADA coordinator. The following information is necessary to assist us in processing your compliant. If you require any assistance in completing this form, please contact KRFDC ADA Coordinator Tyler Burris tburris@foothillscap.org or call (859) 624-2046. The completed form must be returned to Kentucky River Foothills Development Council, Inc. (KRFDC), 309 Spangler Drive, Richmond, KY 40475.

The complaint procedure will be made available to the public at https://foothillscap.org.

A copy of the complaint form in English and Spanish is provided on KRFDC’s website https://foothillscap.org.
## Section I:

**Name:**

**Address:**

**Telephone (Home):**  
**Telephone (Work):**

**Electronic Mail Address:**

### Accessible Format Requirements?

- Large Print
- Audio Tape
- TDD
- Other

## Section II:

Are you filing this complaint on your own behalf?  
Yes*  
No

*If you answered "yes" to this question, go to Section III.

If not, please supply the name and relationship of the person for whom you are complaining:

Please explain why you have filed for a third party:

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.  
Yes  
No

## Section III:

I believe the discrimination I experienced was based on (check all that apply):

- [ ] Disability  
- [ ] Other (explain) _______________________

**Date of Alleged Discrimination (Month, Day, Year):**

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.

________________________________________________________________________

________________________________________________________________________

## Section IV

## Section V
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

[ ] Yes        [ ] No

If yes, check all that apply:

[ ] Federal Agency: ___________________________

[ ] Federal Court ____________________________  [ ] State Agency ________________

[ ] State Court ____________________________  [ ] Local Agency ________________

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI

Name of agency complaint is against:

Contact person:

Title:

Telephone number:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

_________________________________  ________________________
Signature        Date

Please submit this form in person at the address below, or mail this form to:

Tyler Burris
309 Spangler Drive
Richmond, Kentucky 40475